

Terms of Services

This is an agreement between you and Hedge VPN for virtual private network communications services, related services and features. It is NOT a service for the commission of criminal acts. It is an anonymity and privacy service. You agree not to violate any laws of any jurisdiction you are originating from, or terminating into.

You agree to protect your user id / password and our system from unauthorized use. You are responsible for all actions that occur on our services where the login uses your user id / password.

You agree not to use the system for sending spam, port scanning, scanning for open proxies or open relays, sending opt-in email, unsolicited email or any type or version of email sent in large quantities even if the email and ultimately sent off of another server. You agree not to launch any pop-ups from our service. You agree not to attack in any way shape or form any other computer or network while on our service.

Actual service coverage, speeds, locations, and quality may vary. The service will attempt to be available at all times except for limited periods for maintenance and repair. However, the Service may be subject to unavailability for a variety of factors beyond our control including emergencies, third party service failures, transmission, equipment or network problems or limitations, interference, signal strength, and may be interrupted, refused, limited or curtailed. We are not responsible for data, messages or pages lost, not delivered, delayed or misdirected because of interruptions or performance issues with the Service or communications services or networks (e.g., T-1 lines or the Internet). We may impose usage or Service limits, suspend Service, or block certain kinds of usage in our sole discretion to protect users or the Service. Network speed is an estimate and is no indication of the speed at which your or the Service sends or receives data. Actual network speed will vary based on configuration, compression, network congestion and other factors. The accuracy and timeliness of data received is not guaranteed; delays or omissions may occur.

We do not log any user activity (sites visited, DNS lookups, emails etc.) We only log access attempts to our servers (for security and troubleshooting). We do not get involved in any form of censorship. We do not give your personal information to any third parties. We do not cooperate with any requests for information unless we are ordered by a court of competent jurisdiction and the vast majority of these requests would not be from a court of competent jurisdiction. We will protect you to the max and our system is set-up to automatically do so. There are hundreds of good reasons for being anonymous and we respect them fully.

Hacking, cracking, distribution of viruses, fraudulent activities, network sabotage, phishing, and/or any conduct deemed illegal or unwanted shall be subject to suspension or termination. Users are responsible for the proper and secure configuration of their services and are responsible for any damages caused by their neglect or exposure of vulnerabilities whether intentional or unintentional.

VPN does not put any cap on bandwidth or data usage per user, however, the use of service is subject to fair usage. Creating automated or manual VPN sessions in a manner that would impersonate a bot or exerting an excessive load on the network that may disturb other users on the network or utilizing substantially excessive bandwidth that exceeds the average user bandwidth usage for an extended duration or the likes, all are considered as unfair usage of the network. Hedge VPN reserves the right to temporarily suspend or permanently terminate users found involved in unfair usage of its services.

VPN DMCA Policy

Hedge VPN is a service provider of transitory digital network communications under the Digital Millennium Copyright Act ("DMCA") 17 U.S.C. p.512(a). Accordingly, it is Hedge VPN's policy to promptly terminate without notice the accounts of those determined by Hedge VPN to be repeat infringers, where a repeat infringer is an end user of the VPN Services who has been notified by VPN of infringing transmissions activities more than twice ("Repeat Infringer Policy"). Because of the ephemeral nature of transmissions limited at the direction of persons using the Hedge VPN Service, it is generally not possible for Hedge VPN to take-down content from its system, but it will use all reasonable efforts to identify the offending persons in order to enforce its Repeat Infringer Policy.

Please note that under Section 512(f) of the DMCA, any person who knowingly materially misrepresents that material or activity is infringing may be subject to liability.

If you have any questions or wish to register a complaint in relation to this Term of Service or the manner in which your personal information is used by us, please contact us: service@hedgevpn.com